
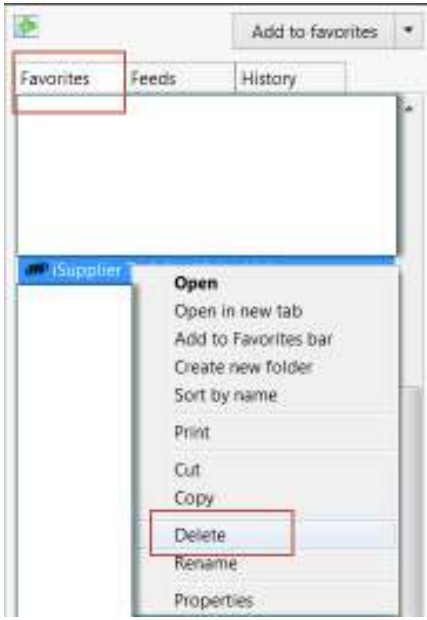


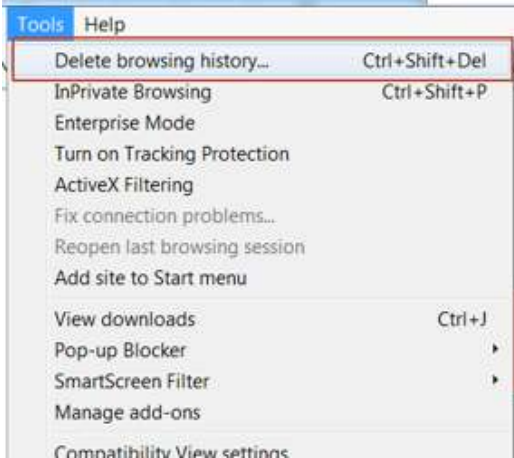


## iSupplier Stuck in a Loop



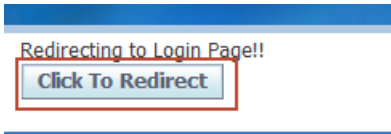
### Contents

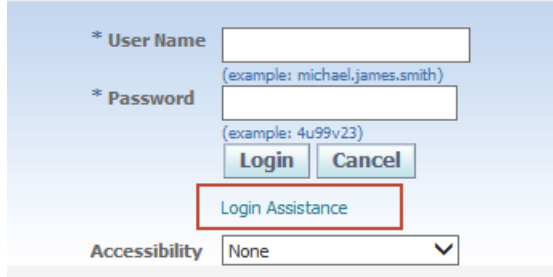
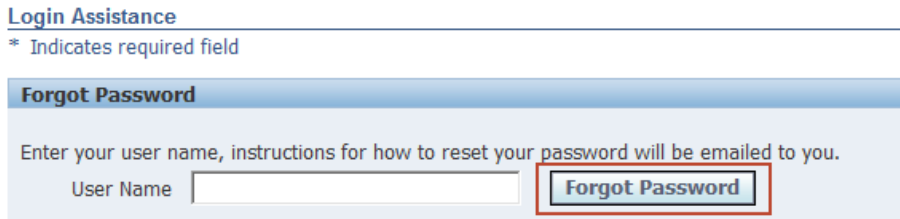

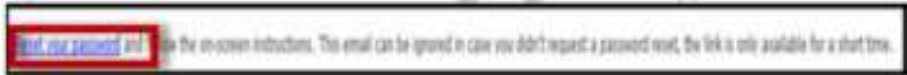


1.0 How to login When Stuck in a Loop ..... 1

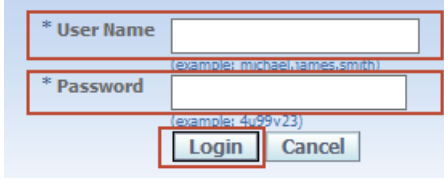
### 1.0 How to login When Stuck in a Loop

STEPS	DESCRIPTION
<p>1. Stuck in a Loop</p>	<p>If you find yourself “Stuck in a Loop” or continuously Redirected to the login page you will want to follow the below instructions to get back into the system.</p>  <p>The diagram illustrates a cycle of three web pages. At the top is a login page with fields for 'User Name' and 'Password', and buttons for 'Login' and 'Cancel'. Below it is a page titled 'Ingersoll Rand Supplier Portal Access Terms &amp; Conditions'. At the bottom is an Oracle page with the text 'Redirecting to Login Page!' and a button 'Click To Redirect'. Red arrows show a clockwise loop: from the login page to the Terms &amp; Conditions page, from the Terms &amp; Conditions page to the Oracle page, and from the Oracle page back to the login page.</p>
<p>2. Delete Saved Links</p>	<p>If you have the iSupplier link saved in your favorites you will want to delete it.</p>  <p>The screenshot shows a browser's Favorites menu. The 'Favorites' tab is selected. A list of saved links is shown, with 'iSupplier' highlighted. A context menu is open over the 'iSupplier' link, and the 'Delete' option is highlighted with a red box.</p>

STEPS	DESCRIPTION
<p>3. Clear Cache/Cookies</p>	<p>On your internet page click Tools, Delete Browsing History</p> 
<p>4. Delete Cookies and website data &amp; History</p>	<p>Make sure Cookies and website data &amp; History are selected. Then click Delete.</p> 
<p>5. Close Internet Explorer</p>	

STEPS	DESCRIPTION
<p>6. Use new link to open iSupplier</p>	<p>Click the link which can be found on the iSupplier Portal page.</p>  <p>Global Supplier Quality Manual</p> <p>Terms &amp; Conditions of Purchase</p> <p>Trade Compliance International Supplier Guide</p> <p>Supplier Diversity</p> <p>Environmental Compliance Statement</p> <p>Conflict Minerals</p> <p>California Supply Chain Act of 2010</p> <p>Preferred Supplier Program</p> <p><b>Supplier Portal</b></p>
<p>7. Accept Terms &amp; Conditions</p>	 <p><b>Ingersoll Rand</b> <b>iSupplier Portal Access</b> <b>Terms &amp; Conditions</b></p> <p>This system is for use of authorized users only. If you are not authorized, you must exit the system immediately. All information and data stored on the system is the property of the Ingersoll Rand Company. The intentional destruction, theft, unauthorized duplication, or misuse of such data is prohibited. Ingersoll Rand's computers, networks, and communications Equipment are restricted to Company related business. Data stored on or transmitted through the system including electronic mail, voicemail, and other forms of communications, may be monitored, accessed or reviewed by Ingersoll Rand personnel. All purchases of product and or services by Ingersoll Rand are pursuant to Ingersoll Rand's purchase order terms and conditions, available at <a href="http://www.ingersollrand.com/supplier/terms">http://www.ingersollrand.com/supplier/terms</a> and incorporated herein by reference. By accepting below you are confirming your agreement to the above.</p> <p><b>Accept</b>   <b>Not Accept</b></p>
<p>8. Click to Redirect</p>	 <p>Redirecting to Login Page!!</p> <p><b>Click To Redirect</b></p>

STEPS	DESCRIPTION
<p>9. Select Login Assistance</p>	
<p>10. Enter your username and click Forget Password</p>	
<p>11. You will receive a confirmation that you will receive an email with instructions.</p>	
<p>12. Open the email and click the RESET_YOUR_PASSWORD hyperlink</p>	
<p>13. Update your Password and click Confirm Password</p>	
<p>14. Click OK on the confirmation page</p>	

STEPS	DESCRIPTION
15. Login by entering User Name and Password and then click Login	 <p>The screenshot shows a login interface with a light blue background. It contains two text input fields: the first is labeled '* User Name' with a red border and a small example '(example: michael.james.smith)' below it; the second is labeled '* Password' with a red border and a small example '(example: 4r99V23)' below it. At the bottom, there are two buttons: 'Login' and 'Cancel', both with red borders.</p>